

#### 22 June 2012

### **Privacy policy**

Clean Air in London ("We") are committed to protecting and respecting your privacy.

This policy (together with our <u>Terms of use</u> and any other documents referred to in it) sets out the basis on which we may process any personal data that we collect from you, or that you provide to us. Please read this policy carefully.

By using the Site you are agreeing with the terms of this policy. If you do not agree with this policy please do not use the Site.

For the purpose of the Data Protection Act 1998, the data controller is Clean Air in London which is a company limited by guarantee, registered in England and Wales, with company number 07413769 and registered office address 1st Floor, James House, Mere Park, Dedmere Road, Marlow, Buckinghamshire SL7 1FJ.

# 1. Information that we may collect from you

We may collect and process the following data about you:

- Information that you provide by filling in forms on www.cleanairinlondon.org ("the Site").
- A record of any correspondence between you and us.
- We may also ask you to complete surveys that we use for research purposes, although you do not have to respond to them.
- Details of your visits to the Site and the resources that you access.

# 2. IP addresses

We may collect information about your computer or mobile device. This is statistical data about our users' browsing actions and patterns, and does not identify any individual. We use this information for system administration and may report aggregate information to our supporters.

# 3. Cookies

The Site uses cookies to distinguish you from other users. This helps us to provide you with a good experience when you browse the Site and also allows us to improve the Site.

A cookie is a small file of letters and numbers that we store on your browser or the hard drive of your computer or mobile device. Cookies contain information that is transferred to your mobile device or computer's hard drive.

Cookie	Cookie Name	Description
Site cookie acceptance	cookie ont in	Used to record if a user has accepted the use of cookies on this website.



Facebook Social Plugins	datr, lu	Cookies used for sharing pages via the Facebook Social Plugin service. More information here -> http://en-gb.facebook.com/about/privacy/other
Twitter	utma,utmb, utmc,utmz, guest_id, k	Cookies used for sharing pages via the Twitter service. More information here -> https://twitter.com/privacy
Share This	stid,uset	Cookies used for sharing pages via the ShareThis service. More information here -> http://sharethis.com/privacy
Google +1	NID, PREF	Cookies used for sharing pages via the Google +1 service. More information here -> http://www.google.com/intl/en/+/policy/+1button.html

This website also uses the global cookies that Google Analytics produces.

If you do not wish us to place cookies on your computer or mobile device then you can find out how to control or delete cookies at <a href="AboutCookies.org">AboutCookies.org</a>. However, if you opt out then then you may not be able to access all or parts of the Site and your experience may be adversely affected. Unless you have clicked to opt out you are agreeing that we may place the cookies listed above and our system will issue cookies when you visit the Site.

# 4. Where we store your personal data

The data that we collect from you may be transferred to, and stored at, a destination outside the European Economic Area ("EEA"). It may also be processed by staff operating outside the EEA who work for us or for one of our suppliers. Such staff maybe engaged in, among other things, the provision of support services. By submitting your personal data, you agree to this transfer, storing or processing. We will take steps reasonably necessary to ensure that your data is treated securely and in accordance with this privacy policy.

Unfortunately, the transmission of information via the internet is not completely secure. Although we will do our best to protect your personal data, we cannot guarantee the security of your data transmitted to the Site; any transmission is at your own risk. Once we have received your information, we will use procedures and features to try to prevent unauthorised access.

#### 5. Uses made of the information

We use information held about you in the following ways:

- To ensure that content from the Site is presented in the most effective manner for you and for your computer or mobile device.
- To provide you with information or services that you request from us or which we feel may interest you, where you have consented to be contacted for such purposes.
- To notify you about changes to our service.
- We may also permit selected third parties to use your data to provide you with information about goods and services which may be of interest to you where you have consented to be contacted for such purposes.



We do not disclose information about identifiable individuals to our supporters, but we may provide them with aggregate information about our users (for example, we may inform them that 430 people from London aged under 30 have clicked on the Site on any given day). We may also use such aggregate information to help supporters reach the kind of audience they want to target (for example, men in SW2). We may make use of the personal data we have collected from you to enable us to display our communications to that target audience.

# 6. Disclosure of your information

We may disclose your personal information to any member of our group, which means subsidiaries, ultimate holding company and any subsidiaries, as defined in section 1159 of the UK Companies Act 2006.

We may disclose your personal information to third parties:

- In the event that we sell or buy any business or assets, in which case we may disclose your personal data to the prospective seller or buyer of such business or assets.
- If our company, or substantially all of our assets, are acquired by a third party, in which case personal data held by us about our customers will be one of the transferred assets.
- If we are under a duty to disclose or share your personal data in order to comply with any legal obligation, or in order to enforce or apply our <u>Terms of use</u> and other agreements; or to protect the rights, property, or safety of us, our customers, or others. This includes exchanging information with other companies and organisations for the purposes of fraud protection and credit risk reduction.

# 7. Your rights

You have the right to ask us not to process your personal data for marketing purposes. We will usually inform you (before collecting your data) if we intend to use your data for such purposes or if we intend to disclose your information to any third party for such purposes. You can exercise your right to prevent such processing by ticking certain boxes on forms we use to collect your data. You can also exercise the right at any time by contacting us at our registered office address 1st Floor, James House, Mere Park, Dedmere Road, Marlow, Buckinghamshire SL7 1FJ.

If you follow any links from the Site to any third party website, please note that these websites have their own privacy policies and that we do not accept any responsibility or liability for these policies. Please check these policies before you submit any personal data to these websites.

#### 8. Access to information

You have the right to access information held about you. Your right of access can be exercised in accordance with the Data Protection Act 1998.

If you make an access request we may charge you a fee of £10 to cover our costs in providing you with details of the information we hold about you.

# 9. Changes to our privacy policy



Any changes that we may make to our privacy policy in the future will be posted on this page and you should check back from time to time.

# 10. Contact

Questions, comments and requests regarding this privacy policy are welcomed and should be addressed to Simon Birkett, Clean Air in London at 1st Floor, James House, Mere Park, Dedmere Road, Marlow, Buckinghamshire SL7 1FJ.